
Return Goods Policy

1. Returned merchandise will not be accepted without prior authorization from McKesson Packaging Customer Service.
2. All customers must contact Customer Service for a Return Goods Authorization (RGA).
3. McKesson Packaging will accept wholesaler third party returns for out-dated and/or short-dated products only. Damaged or salable product returns require notification to McKesson Packaging and an RGA issued prior to return.
4. The following information must be provided before a Return Goods Authorization will be issued.
 - Product(s) to be returned, noted by Description and NDC Number
 - Lot Number and Expiration
 - Quantity of each lot
 - Reason for return
5. Upon receipt, all approved product returns must include the following or the return / credit may be refused.
 - Returned Goods Authorization
 - The RGA number written on the outside of the shipping container.
 - The completed Return Drug Certification form
6. All return merchandise should be shipped to

McKesson Packaging Services
Attn: Receiving Department RGA
7101 Weddington Road
Concord, NC 28027

RETURNABLE FOR CREDIT

- Product within 6 months of expiration date and up to 6 months after the expiration date stated on the package.
- Products received in error or damaged in shipment if reported to McKesson Packaging customer service within 5 days of receipt and returned within 30 days.

NONRETURNABLE ITEMS

The following are not accepted for return credit:

- Product returned without the completed Return Drug Certification form
- Product purchased on a non-returnable basis.
- Product that has been opened or has the product label removed, stickered or defaced.
- Product damaged at the customers warehouse due to conditions beyond the control of McKesson Packaging or insurable catastrophes such as fire, smoke, or water, etc.
- Product that has not stored according to the labeled instructions.
- Product returned for temporary reduction in customer's inventory.
- Any sterile or temperature sensitive product will not be accepted for return unless assurances are provide by the customer that the product was properly stored and protected at all times. If approved, product must be returned separately in a package marked as such and accompanied by a completed Returned Drug Certification form.

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TRANSPORTATION CHARGES

- McKesson Packaging is not responsible for shipments lost in transit.
- Transportation charges, including insurance are the responsibility of the customer except for merchandise shipped in error. In the case of shipping errors, a "Call Tag" will be issued by customer service for these returns.
- Collect shipments will be refused.

Approved by:



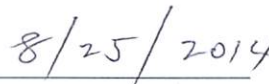
Anne Curwin, VP Sales



Date



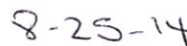
Ron Adkins, Controller



Date



Ernest Confer, VP Quality Systems



Date